

From: joanne_mclaughlin
To: [Scott Currie](mailto:Scott_Currie)
Subject: Re: Roof repairs Joseph McLaughlin riverbank cottage Candren road linwood
Date: 18 September 2017 14:55:00
Attachments: [imageeb34cd.PNG](#)

Hi Scott,

Gordon and Whelan have sent in one of the invoices. If you pay this one my dad will pay the other invoice when it comes in.

Thank you

 Joanne

-----Original Message-----

From: Scott Currie <SCurrie@bridgewaterha.org.uk>
To: Joanne <joannepeace8@aol.com>
Sent: Wed, 30 Aug 2017 19:19
Subject: RE: Roof repairs Joseph McLaughlin riverbank cottage Candren road linwood

Hi Joanne

Tam emailed me to say the cost for first repair (which he hasn't invoiced you for yet) is £315.00 excluding VAT. The other side will be the same. Total cost £630.00 plus VAT = £756.00. We will pay half, leaving a balance of £378.00 for you to pay. If you are ok with this please let Tam know and he can proceed.

Regards

Scott

Scott Currie

Corporate Services Manager
SCurrie@bridgewaterha.org.uk
T: - 0141 812 4111
D: - 0141 814 5141

Bridgewater Housing Association

Bridgewater Shopping Centre
Erskine
PA8 7AA
www.bridgewaterha.org.uk



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Scottish Housing Regulator No: HAL 301

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From: Joanne [<mailto:joannepeace8@aol.com>]

Sent: 29 August 2017 16:11

To: Scott Currie

Subject: Re: Roof repairs Joseph McLaughlin riverbank cottage Candren road linwood

Hi Scott

As soon as I get the price I'll let you know.

Thank you

Joanne

On 29 Aug 2017, at 3:53 pm, Scott Currie <SCurrie@bridgewaterha.org.uk> wrote:

Hi Joanne

Just spoken to Tam and he has confirmed that it is the same problem as the other side of the roof. He will get back to you with a cost (which should be similar) and if so we can pay half of this also.

Please confirm the cost once you have it.

Regards

Scott

Scott Currie

Corporate Services Manager

SCurrie@bridgewaterha.org.uk

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From: Scott Currie

Sent: 29 August 2017 13:27

To: 'Joanne'

Subject: RE: Roof repairs Joseph McLaughlin riverbank cottage Candren road linwood

Hi Joanne

I'll get a word with Tam and get back to you.

Scott

From: Joanne [<mailto:joannepeace8@aol.com>]

Sent: 29 August 2017 13:07

To: Scott Currie

Subject: Re: Roof repairs Joseph McLaughlin riverbank cottage Candren road linwood

Hi Scott

Whelan and Gordon saw the roof this morning. The man has said both sides of the roof have a problem as the roof was not completed properly.

Joanne

On 25 Aug 2017, at 3:32 pm, Scott Currie <SCurrie@bridgewaterha.org.uk> wrote:

Hi Joanne

Do you want to call Whelan & Gordon directly and get it looked at. Tam can call me and explain the problem and we can discuss from there.

Regards

Scott

Scott Currie

Corporate Services Manager

SCurrie@bridgewaterha.org.uk

T: - 0141 812 4111

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From: Joanne [<mailto:joannepeace8@aol.com>]

Sent: 25 August 2017 14:56

To: Scott Currie

Subject: Re: Roof repairs Joseph McLaughlin riverbank cottage Candren road

linwood

Hi Scott

We never received a bill for the roof mending. But we have another leak at the other side of the house coming into upstairs bedroom on right hand side this time.

Joanne

On 28 Jun 2017, at 2:59 pm, Scott Currie
<SCurrie@bridgewaterha.org.uk> wrote:

Hi Joanne

I'm afraid we can't help you with Scottish Water. From speaking to you the last time I was out though it sound like an ongoing problem rather than a one off. Might be better with a solicitor for this. Does your father qualify for legal aid? Just a suggestion.

Regards

Scott

Scott Currie

Corporate Services Manager

SCurrie@bridgewaterha.org.uk

T: - 0141 812 4111

D: - 0141 814 5141

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From: Joanne [<mailto:joannepeace8@aol.com>]

Sent: 28 June 2017 10:56

To: Scott Currie

Subject: Re: Roof repairs Joseph McLaughlin riverbank cottage
Candren road linwood

Thank you Scott,

Whelan and Gordon are here today to fix the roof. I have mentioned to the roofer about the dinning room ceiling too as well as the bedroom wall. Especially pointing out the dinning room ceiling.

I did have whelan and Gordon out to fix the dinning room ceiling leak earlier this year but still leaking after fix.

After talking to the the man fixing the roof he says both leaks are coming from the same problem on the roof.

As for claiming on insurance for decoration the excess on my dads insurance is excessive due to the flood zone he is now In, this put his insurance premium excessively high due to the Scottish water foul flooding.

Not sure if you can help with the Scottish water we have made a claim regarding the flooding destroying my dads garden and Scottish water have passed it on to there insurance company. First offer £500 not a good offer have asked them for a better offer and the have reverted to Scottish water. Still waiting on a reply from them . As always any help is appreciated.
Claim ref [308452/SW/SR6166484)
sinead.molloy@topmarkcms.com

Joanne

On 27 Jun 2017, at 4:51 pm, Scott Currie
<SCurrie@bridgewaterha.org.uk> wrote:

Hi Joanne

As discussed today I have now spoken to Tam and he has explained that there is an area where the workmanship could have been better. I was concerned that they had perhaps not replaced the flashing but that is not the case. In this area the flashing appears to be a little short which is probably why there is water penetration. It appears that Transform Home Improvements are no longer in business so I can't chase them to correct the problem so there is no come back on this. The best I can do is make a contribution from our Hardship fund for 50% of the costs. That would be £188.40.

If you want to instruct Whelan & Gordon to proceed and once they have completed the work, forward a copy of the invoice to me and I will forward payment to them directly. Your home contents insurance should cover the decoration costs irrespective of the cause, as long as the cause is rectified.

Regards

Scott

From: joanne mclaughlin
[mailto:joannepeace8@aol.com]
Sent: 27 June 2017 11:42
To: Scott Currie
Subject: Re: Roof repairs Joseph McLaughlin
riverbank cottage Candren road linwood

Hi Scott

Did you manage to talk to the roofer? I really need to know because the inside of my dad's house is getting destroyed, water coming into the Dining room ceiling and bedroom upstairs were all the new plastering and paint work will need done again.

Joanne

Scott Currie
Corporate Services Manager
SCurrie@bridgewaterha.org.uk
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D: - 0141 814 5141

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-----Original Message-----

From: Scott Currie
<SCurrie@bridgewaterha.org.uk>
To: Joanne <joannepeace8@aol.com>
Sent: Thu, Jun 22, 2017 04:01 PM
Subject: RE: Roof repairs Joseph McLaughlin
riverbank cottage Candren road linwood

Hi

I spoke to the owner of the business on Monday (Tam) and he was going to check exactly what the problem was with the guy who was up on the roof and get back to me. He hasn't yet but I have been out of the office most of the week. I will chase up and get back to you asap.

Scott

Scott Currie
Corporate Services Manager
<mailto:SCurrie@bridgewaterha.org.uk>

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-----Original Message-----

From: Joanne [<mailto:joannepeace8@aol.com>]
Sent: 21 June 2017 22:26
To: Scott Currie
Subject: Re: Roof repairs Joseph McLaughlin
riverbank cottage Candren road linwood

Hi Scott

Have you managed to have a word about the roof with whelan and Gordon yet?

Joanne

> On 16 Jun 2017, at 4:30 pm, Scott Currie
> <SCurrie@bridgewaterha.org.uk> wrote:
>
> Whelan & Gordon are one of our approved
> contractors. Let me have a word with them an I'll
> get back to you next week.
>
> Scott
>
>
>
>
> Scott Currie
> Corporate Services Manager
> <mailto:SCurrie@bridgewaterha.org.uk>
>
> Bridgewater Housing Association
> 1st Floor Bridgewater Shopping Centre
> Erskine PA8 7AA
> TEL: 0141 812 2237
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> -----Original Message-----
> From: Joanne [<mailto:joannepeace8@aol.com>]

> Sent: 16 June 2017 16:28
> To: Scott Currie
> Subject: Re: Roof repairs Joseph McLaughlin
riverbank cottage Candren
> road linwood
>
> Hi Scott
>
> I can't get a reply from transform. Tried a lot to
phone them.
>
> The roofer I asked to look at the problem was
whelan and Gordon. The man did show me a
picture of the problem and it's like a triangle area
not covered or protected the picture showed the
wooden beams bare. They said the rain would get
in if wind was blowing it in at a certain angle.
>
> If you have names and contact numbers that
would be a help Scott.
>
>
>
> Joanne
>
>> On 16 Jun 2017, at 3:48 pm, Scott Currie
<SCurrie@bridgewaterha.org.uk> wrote:
>>
>> Hi Joanne
>>
>> Any guarantee on the work will have expired
by now but can I ask if you have contacted
Transform Home Improvements (who I believe
carried out the work) to look at it?
>>
>> I don't know who the contractor who recently
looked at it is, but the description of the defect
you have provided is a little vague and seems
merely to be one contractor criticising another. If
bare wood was left open, it is unlikely that it
would have lasted 7 years before leaking. Have
they explained exactly what the problem is on a
written quotation?
>>
>> We have contractors on our approved list who
could have a look at it if you required. I can
provide contact details?
>>
>> Regards
>>
>> Scott
>>
>>
>>
>>
>> Scott Currie
>> Corporate Services Manager
>> <mailto:SCurrie@bridgewaterha.org.uk>
>>
>> Bridgewater Housing Association
>> 1st Floor Bridgewater Shopping Centre
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>> TEL: 0141 812 2237
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>>
>>
>> -----Original Message-----
>> From: Joanne
[mailto:joannepeace8@aol.com]
>> Sent: 16 June 2017 15:00
>> To: Scott Currie
>> Subject: Roof repairs Joseph McLaughlin
riverbank cottage Candren
>> road linwood

>>
>> In 2010 my dad had his roof completely
redone with a grant from Renfrewshire council
with the help from Graham at care and repair
Graham signed it off.
>>
>> I have had a roofer out because rain is coming
into the upstairs bedroom. We have been told that
it will cost £378 to fix the problem because the
company who replaced the roof did short cuts to
keep cost down and left bear wood open to the
elements hence why the water is getting in.

>>
>> Is there anything that can be done through
care and repair?

>>
>>
>>
>> Joanne
>>
>>

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